

## **Board and Train Information**

We look forward to having your dog with us for board & train!

You will drop off your dog on \_\_\_\_, and pick up your dog on \_\_\_\_.

### **Payment**

A \$600 non-refundable deposit is due when we schedule your board & train, and the remainder is due at or before drop off. You can pay via PayPal (chaingangkennel@hotmail.com), check, credit card, or cash.

### **Paperwork**

- Download and fill out our contract. You can scan and send, or bring it in at drop off.
- If your dog has any issues that you haven't checked on our form, please be sure to write them down on that form.

### **Vaccines**

- We require that you update your dog on the kennel cough vaccine 10-14 days before they come to us for board & train. This is for the safety and health of your dog.
- We also require that your dog is up to date on distemper/parvo, and rabies vaccines. You can email, text, or bring us your veterinarian shot record Board & Train

### **Social Media**

During your dog's stay with us, please check our Facebook, Instagram, and Twitter pages, as they will be updated with pictures and videos of your dog's progress, time permitting. You can also call, email, or text us and we will get back to you within one day.

### **Drop Off**

We will need your dog's flat collar with ID and flat leash (if you have them), and your dog. If you have a Herm Sprenger prong collar and/or E-Collar remote training collar, you can bring those. We only work with the best equipment, so check with us if you have any questions.

With our holistic approach, we address the mind and the body. Proper nutrition is crucial to your dog's well-being and state of mind. While we are not nutritionists, we have seen what works and what does not work. We are happy to discuss your dog's diet with you and help you choose the right food and amount for your dog. While with us, your dog will eat what we feed our pack, Purina Pro Plan. You are welcome to bring your own food if your dog is doing well on that and your pet will be fed by instructions and amounts on dog food bag. Your dog will also have meal times with us, instead of free feeding.

Please do not bring blankets, beds, or toys, as they may not be in the same condition at pick up as they were at drop off.

If you want to take any "before" videos of your dog, we would like to use that for our social media, to give hope to people with similar issues with their dogs. We try to make videos at drop off, to track your dog's progress.

Say goodbye to your dog before you leave your house, since a long, drawn out goodbye isn't possible when you drop your dog off. We like to make the transition as short and sweet as possible, so we can start working with your dog right away.

### **Pick Up**

Your pick up session will be 45-90 minutes. We will show you what your dog has learned and how to get these new behaviors from your dog. If we have not scheduled this yet, we will schedule it closer to the pick-up day.

### **Equipment**

We have the following equipment available. This is what we use with your dog (depending on your dog and the program). If you are purchasing your equipment elsewhere, please drop it off with your dog so your dog can use their own equipment.

- Herm Sprenger prong collar \$30-\$40
- • Slip Lead \$20
- Sport Dog 425 Remote Training Collar \$150 - we order these customized, directly from the company.
- Placeboard \$45-\$100

... plus tax.

The real work begins once your dog comes home! To get the most out of your board & train, use these next 30 days to shift your dog's view of you and your home life. Think of this as an extended board & train. We have instilled a lot of good habits into your pet, YOU must keep them up. We will start off with sit/stay, sit means sit, give the command once and make him/her comply. To accomplish this, pull up on the leash and/or push down on rear end. Your pet should sit (within reason) until you call them to you or give them another command. Come/here command is to call pet to you (pet should come all the way to you). Place (time out) go to kennel or bed and stay (within reason) until you give another command, you will probably have to take them to it several times before they will go on their own. If you are using a bed they can sit, stand, lay or turn flips as long as they stay in or on place. Heal or let's go for leading, Remember YOU are the leader, they go where you want them to go NOT where they want to go. No is for all bad behavior, correct as necessary. Walk daily, exercise helps your pet in many ways such as, discipline, usually less disciplinary issues with proper exercise and you can get some training in while walking, sits, ect.

If we potty trained your puppy. Start off by putting in crate, put your pet in one room (living room) take out (to start with you might want to tote them out or lead them out) frequently, then let them stay out of crate while being supervised and extend this time. Once first room is mastered, continue process through each room your pet will have access to. After first room the process should speed up. Your puppy has to understand that this is their home so they will not potty in these areas. Remember at 2 months your puppy can only hold blatter 2-3 hours and for every month of age after that add hour.

Let us know if you have any questions. We cannot wait to work with your dog!